

**Electric Bill**

<b>February Billing Information</b>		<b>Account Number</b> 1234 56789		<b>Service End Date</b> Feb 21, 2012	
<b>Account Number</b> 1234 56789		<b>Account Name</b> J. D. DOE		<b>Address</b> 1234 N. 1st St. Tampa, FL 33602 12345	
<b>Usage</b> 1234 kWh		<b>Previous Billing</b> \$100.00		<b>Due Date</b> 02/21/12	
<b>Service Charges</b>		<b>Electricity</b>		<b>Gas</b>	
Basic Service Charge		\$10.00		\$10.00	
Energy Charge		\$90.00		\$90.00	
Demand Charge		\$0.00		\$0.00	
Fuel Charge		\$0.00		\$0.00	
Transmission Charge		\$0.00		\$0.00	
Distribution Charge		\$0.00		\$0.00	
Total		\$100.00		\$100.00	

# Do you need help paying your utility bill?

Electric bill payment assistance is available for eligible Hillsborough County residents through energy program

# LIHEAP

The Low-Income Home Energy Assistance Program (LIHEAP) of Hillsborough County is a federally-funded program that provides energy assistance payments to low-income households. This program is administered by Hillsborough County Department of Family and Aging Services. LIHEAP assistance supports the department's vision of residents living safe, healthy and self-reliant lives.

## Who Is Eligible?

Households must meet the following requirements:

1. Have a total household gross income no more than 150% of the Federal Poverty guidelines
2. Be responsible for paying their home heating or cooling bills
3. Resident of Hillsborough County
4. Be a U.S. Citizen, qualified alien or permanent resident of the U.S.

Additional requirements may be necessary for eligibility determination. You will be informed of these requirements at the time of application.

## How To Apply

Applications are accepted at a local Neighborhood Service Center. When applying for assistance, you must bring:

1. Proof of income for all household members for the last 30 days. This proof can be a pay check stub, employer letter, public assistance check, Supplementary Security Income check, unemployment check or a pension check stub
2. Proof of home energy obligation
3. Picture identification for applicant
4. Identification for all household members
5. Social Security cards for all household members
6. Proof of Hillsborough County residency, such as: valid driver license with current address, a letter from your landlord or mortgage company, voter's registration card, etc.

## 2012 Income Guidelines 150% of Federal Poverty Guidelines

To be eligible, households must have a total gross income of no more than:

HOUSEHOLD SIZE	MONTHLY INCOME	ANNUAL INCOME
1 person	\$1,396.00	\$16,755.00
2 people	\$1,891.00	\$22,695.00
3 people	\$2,386.00	\$28,635.00
4 people	\$2,881.00	\$34,575.00
5 people	\$3,376.00	\$40,515.00
6 people	\$3,871.00	\$46,455.00
7 people	\$4,366.00	\$52,395.00

*Income Guidelines are subject to change anytime as per Federal Register*

## Neighborhood Service Centers Locations and Phone Numbers

### CALL FOR APPOINTMENT

- Lee Davis Neighborhood Service Center, 3402 N. 22nd St. in Tampa, 813-272-5220 #368
- Plant City Neighborhood Service Center, 307 N. Michigan Ave. in Plant City, (813) 757-3871 #237
- SouthShore Community Resource Center, 201 14th Ave. S.E. in Ruskin, 813-671-7647 #224
- University Community Resource Center, 13605 N. 22nd St. in Tampa, 813-975-2153 #111
- West Tampa Neighborhood Service Center, 2103 N. Rome Ave. in Tampa, 813-272-5074 #204







# family empowerment PROGRAM

*A Life Changing Opportunity*



## About The Program

The Family Empowerment Program – a life changing opportunity – is designed to assist families in achieving financial independence through employment and education. It is offered through the Hillsborough County Family and Aging Services Department, Social Services Division and is open to a limited number of qualified participants.

A case manager will provide coaching and support to help connect you with resources such as:

- Housing
- Childcare
- Personal and Career Counseling
- Education
- Transportation
- Job Readiness and Workshops
- Health Care
- Credit Counseling
- Home Ownership Preparation

## How Do I Begin?

If you are interested in this opportunity, please complete the form below and return it to the nearest Neighborhood Service Center (Locations listed on the back). A case manager will contact you to invite you to an orientation.

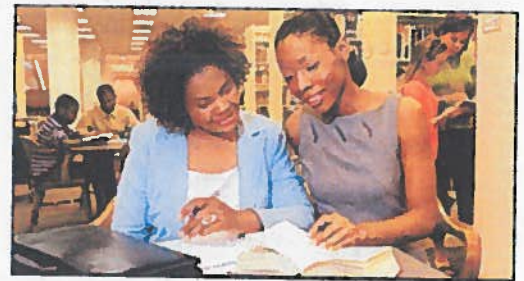
## What Happens After I Enroll?

Once you are enrolled in the program, a family service plan will be created which identifies individual and family goals. Your case manager will partner with you and your family to help connect you to the necessary resources to achieve your goals. A schedule will be mapped out to plan for activities and track progress.

## Is The Family Empowerment Program For Me?

Families who are selected for this program will:

- Be assessed to design a customized family service plan that is the best fit for them.
- Fall within the family income guidelines listed to the right.
- Be committed to working towards the goals established in your family service plan with your case manager.
- Be a resident of Hillsborough County, a U.S. Citizen or have legal residency status, and at least 18 years old.



### Family Income Guidelines

Number of People in the Household	Total Annual Gross Income No Greater Than:
1	\$13,963
2	\$18,913
3	\$23,863
4	\$28,813
5	\$33,763
6	\$38,713
7	\$43,663
8	\$48,613
Add this amount for each additional person	\$4,950

If you are interested in attending an orientation about the Family Empowerment Program, complete this form, detach it and mail, fax or drop off to the closest Neighborhood Service Center. Locations are listed on the back.

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_

Phone \_\_\_\_\_

## Neighborhood Service Centers

### Lee Davis Center

3402 N. 22nd St., Tampa, FL 33605, P. 813-272-5220, F. 813-272-7209

### Midtown Center

2410 Tampa St., Tampa, FL 33602, P. 813-307-4706, F. 813-276-2047

### Plant City Center

307 N. Michigan Ave. Ste. 2, Plant City, FL 33563, P. 813-757-3871,  
F. 813-757-3843

### SouthShore Center

201 14th Ave. S.E., Ruskin, FL 33570, P. 813-671-7647, F. 813-671-7656

### University Community Resource Center

13605 N. 22nd St., Tampa, FL 33613, P. 813-975-2153, F. 813-975-2190

### West Tampa Center

2103 N. Rome Ave., Tampa, FL 33607, P. 813-272-5074, F. 813-272-7288



*The Promise of Community Action: Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.*



### Mission

Our Mission is to improve the quality of life for Hillsborough County's most vulnerable citizens by promoting self-sufficiency through interactive service delivery and strategic partnerships.

### Vision

We strive to become the leader in providing innovative social services to empower Hillsborough County citizens to reach their full potential for independence.



Family & Aging Services Department  
Social Services Division

[www.hillsboroughcounty.org/socialservices](http://www.hillsboroughcounty.org/socialservices)